

EMERGENCY ASSISTANCE ANYWHERE IN THE WORLD



OFFERED BY:



ABOUT AXIS: At AXIS, we are energized by the opportunity to provide innovative programs to a diverse client base. AXIS is a leading provider of specialty insurance and reinsurance globally. AXIS Capital Holdings Limited, through its operating subsidiaries, is rated A+ by Standard & Poor's and A by A.M. Best.

Your insurance coverage includes access to services that can help make traveling a little easier or provide support for you during an emergency.

MEDICAL AND OTHER TRAVEL EMERGENCY SUPPORT

As part of your accident coverage, you and your family have access to a travel assistance program for emergencies that occur while traveling almost anywhere in the world, at least 100 miles from home.

With a local presence in more than 200 countries and territories and 40 assistance centers open 24/7, we offer pre-trip assistance and support while traveling in case of emergency. Internal assistance coordinators and case managers, as well as physicians and nurses, are available to provide support 24 hours a day.

In the event of a life-threatening emergency, call the local emergency authorities first to receive immediate assistance, and then contact AXIS travel assistance program with the phone number and email address outlined below.

WHEN TRAVELING OUTSIDE THE U.S., MAKE SURE YOU KNOW THE COUNTRY CODE OF YOUR LOCATION BEFORE CALLING.

*Non-insurance travel assistance services include:

- Medical evacuation and/or repatriation
- Medical case management and review
- Transportation for dependents and traveling companions
- Prescription and eyeglass replacement or refill assistance
- Pre-trip informational assistance
- Emergency cash advance
- Lost document/baggage assistance
- Bail-bond posting
- Referral to attorneys
- Emergency message relays
- Emergency translation/interpretation assistance by phone



TRAVEL ASSISTANCE

For an emergency or any other travel assistance:

From the U.S. and Canada, call **1.888.870.2947**.

From other locations, call collect **+1.609.375.9190**.

Or email: **Axis.Travel@gga-usa.com**

Please indicate you are a participant in the AXIS program.

Need emergency help when traveling?

Call Generali Assistance (formerly Europ Assistance)

- Travel and Medical Assistance
- Financial and Legal Assistance
- Communication/Translation Assistance

Policyholder name: The Firemen's Association of the State of New York

Policy #: EXST-97236-NY10235

Insurance coverage is underwritten by AXIS Insurance Company. Coverage may not be available in all US states and jurisdictions. Product availability and plan design features including eligibility requirements, descriptions of benefits, exclusions or limitations may vary depending on state laws. Additional services are provided by third-party agreements and are not insurance. These services include travel assistance services through Generali Global Assistance (formerly Europ Assistance).